



# CODE OF ETHICS

Members of The Printing Industries Association of Australia agree to abide by this code of ethics in their dealings with customers, government and their employees.

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## MEMBERS AGREE:

To act with honesty and integrity in all dealings

To maintain a high level of product quality and delivery of superior customer service

To respect the confidentiality of their customers information and protect their intellectual property

To expeditiously seek the fair and responsible resolution of any customer concerns

To avoid any actions that may bring the Association or its members into disrepute

To abide by the corporate and environmental laws and regulations set down by state and federal government

To be responsible corporate citizens maintaining internal company policies that ensure fair treatment of their employees, other participants in the printing industry and the broader community

